



# Improving Health Outcomes at Cigna

**M**organ Wallace knew Johns Hopkins was a global leader in health. And when Wallace began looking for the right MBA program, she knew Johns Hopkins Carey Business School would give her the knowledge and skills to lead in the business of health.

“I wanted to use some of my quantitative skills in the health industry. I always thought that meant working in a hospital on the administrative side. But I realized there’s so much more to health,” Wallace said.

So, Wallace began her career in the business of health with an MBA at Carey Business School.

“I wanted to be in health. And Johns Hopkins stood out because it’s the leading university in health.”

“I’m really interested in population health and preventive care,” Wallace said. “And I began to see how insurance companies are making some innovative strides to keep patients healthy. So it started opening my mind up to the insurance side of care.”

She wasn’t just learning about insurance frameworks in her courses, she was networking with Carey alumni at Cigna, a global health services organization with multiple insurance subsidiaries, since she arrived on campus.

“The Carey network was incredibly helpful. And I credit the Career Development Office 100 percent for their help. I learned how to network even better, how to present myself better on paper, and how to conduct myself in interviews as a career-switcher.”

Wallace honed her skills, networked, and nailed the interview for a prestigious leadership development program at Cigna. She will begin in July 2020 as the Program Management Senior Analyst and rotate through different functions at Cigna for two years before being placed in a permanent role.

“I was switching careers, so I wanted a good business foundation. Carey provided just that. And Cigna’s leadership development program gives me room to grow and learn more about the company.”



Wallace has her next two years planned and said she’s excited to see where her career takes her from there.

“At Carey, I learned to be flexible, constantly learning, and embrace that you’ll never know everything. I know I’m set up for my future because of my MBA.”



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